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Date: January 20, 2006
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To: U.S. Patent and Trademark Office
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Attorney for Applicant

PATENT

Docket No. 2866.2.1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Feature Films for Families)	
)	
Serial No.:	09/920,072)	
)	Art Unit: 2645
Filed:	August 1, 2001)	
)	
For:	Voice Transition Script Caller)	
)	
Examiner:	Allan Hoosain)	

RESPONSE – AMENDMENT C

Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA, 22313-1450

Dear Sir:

Applicant's attorney thanks Examiner Hoosain for the interview held on January 5, 2006. Responsive to the Office Action mailed December 15, 2005 and the Interview Summary mailed January 10, 2006, please reconsider the above-identified application in view of the following amendments.

1. (Currently amended) A method for customer contacting, the method comprising:
providing a system for interaction with a contact, the interaction being selectable between human and computer delivery;